University of Lincoln Consumer Disclosures

The University of Lincoln has a number of policies in order to comply with UK statutory requirements and to provide students with the expectations of best practice and good conduct while they study.

Academic Policies

A full list of the University of Lincoln's academic policies can be found at <u>University Policies</u> <u>University of Lincoln</u>, these policies include our Admissions Policies for both undergraduate and postgraduate programmes.

Student loan information published by the US ED

The University will provide information published by the US Department of Education to student at any time that information regarding loan availability is requested, including the rights and responsibilities of students and schools under Title IV HEA (Higher Education Act) loan programs.

The following links should be followed for more detailed information regarding US Federal Student Aid:

Home | Federal Student Aid Federal Student Loan Programs (studentaid.gov) Loans | Federal Student Aid

Federal Student Loan Terms and Conditions

The University encourages students and families to thoroughly read all the terms and conditions of the loans they intend to borrow prior to committing to enrolling and requesting the loans. Prospective and current students can find the terms and conditions for the US federal Direct Loan program here: <u>Loans | Federal Student Aid</u> and <u>Federal Student Aid</u>.

Application Process

The application process can be found here <u>US and Canadian funding – Student Services</u> (lincoln.ac.uk).

Disbursement Schedule and Amounts

US Federal student loans are disbursed in equal disbursements throughout the enrolment period. Amounts are awarded based on US federal regulations as they pertain to your cost of attendance for the enrolment period. <u>Eligibility – Student Services (lincoln.ac.uk)</u>

Eligible programmes

The University of Lincoln is approved to administer Federal Student Aid for its undergraduate and postgraduate (Masters and Doctorate) degrees at its Brayford and Riseholme Campuses only (Holbeach is not included for Title IV recipients).

Our non-degree programmes, such as Graduate Diplomas, are not eligible. Our Nursing degree programmes are also not eligible.

In order to remain eligible you must be enrolled at least on a half-basis, enrolled on an eligible programme, maintain Satisfactory Academic Progress (see <u>University Academic & Student Policies – Governance and Compliance (lincoln.ac.uk)</u>, etc.

If you would like to make a change to your status which could affect your eligibility you must contact us at <u>usloans@lincoln.ac.uk</u>.

For full details of all of the University's degree programmes please see <u>University of Lincoln</u> and use the course search facility.

Facilities and Services Available to Students with Disabilities

Information about the facilities and services available to student with disabilities, including students with intellectual disabilities known as Specific Learning Differences is available from the Student Wellbeing Centre Health and Wellbeing - Student Services (lincoln.ac.uk) or email studentwellbeing@lincoln.ac.uk.

Courses with Placement (Sandwich) year

Where placement (sandwich) years are optional for the course and do not count towards the course grade, the remainder of the course will be eligible for Federal Student Aid. You will be treated as withdrawn for funding purposes for the period of the placement. For those courses where the placement year is a graded and integral part of your degree programme you may still be eligible for Federal Student Aid. The placement must not take place in the US. Please email usloans@lincoln.ac.uk for more information regarding this.

Courses with a Study Abroad option

If you wish to undertake a degree programme with a study abroad year, the period abroad may not be in the USA or at an ineligible School. For a list of eligible schools please go to Federal Student Aid.

National Student Loan Data System (NSLDS)

If you take out a federal loan at the University of Lincoln, we will submit the details of your loan to the NSLDS and this data will be accessible to guaranty agencies, lenders and schools determined to be authorised users of the data system.

Entrance counselling for student loan borrowers

Prior to the first disbursement, first-time borrowers (other than for Parent PLUS loans) will be provided with comprehensive information on the terms and conditions of the loan and of the borrower's responsibilities through entrance counselling. At the University of Lincoln, entrance counselling is required to be completed via Home | Federal Student Aid before a loan will be approved.

Exit counselling for student loan borrowers

All student loan borrowers must undertake exit counselling at the end of each year of study. It must be completed via Home | Federal Student Aid. We will remind you to do this via our Term 3 disbursement email.

Refund Policy

Information relating to the University's Refund and Return to Title IV Funds policy can be found via University Academic & Student Policies – Governance and Compliance (lincoln.ac.uk)

Return to Title IV funds

Please see our Refund and Return to Title IV funds policy at <u>University Academic & Student Policies – Governance and Compliance (lincoln.ac.uk)</u>.

Data Protection & Safeguarding Customer Information

For information regarding the University's Data Protection policies please see: <u>University Policies | University of Lincoln</u>

University of Lincoln Student Support Policies

To see information regarding policies such as Alcohol and Substance Misuse, Anti- bullying and Harassment, Mental Health, Disability Confidentially, Safeguarding, Assisting a Wheelchair User, Academic Policies, Student Engagement and Participation, Personal Relationship, Use of Social Media, Gender-based Violence Prevention Policy please go to: Policies – Student Services (lincoln.ac.uk)

Cost of Attendance

To see information regarding the cost of attendance, including cost of living expenses, to attend the University please seen the information and links here: <u>US and Canadian funding – Student Services (lincoln.ac.uk)</u>.

Family Educational Rights and Privacy Act (FERPA) (information for US Federal Student Loan Borrowers)

The Federal Family Education Rights & Privacy Act (FERPA) does not apply within the UK. However, the UK has similar legislation designed to protect personal data called the General Data Protection Regulation (GDPR) and Data Protection Act (2018). The University of Lincoln's Data Protection policies fulfil our requirements under GDPR - Policies, Guidance & Tools - Governance and Compliance (lincoln.ac.uk).

The UK Government's Data Protection Act is summarised here - <u>Data protection: The Data Protection Act - GOV.UK (www.gov.uk)</u>

The University of Lincoln will confirm ongoing attendance and academic achievement with the US Department of Education as required by Federal Student Aid regulations. By applying for, and accepting Federal Student Aid, students are acknowledging and consenting to this sharing of data. Further information of who your data may/can be shared with can be found within your Master Promissory Notes(s) (MPN(s)) that you completed and signed to obtain Federal Aid.